

# Shaquon Hamilton

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## Experience

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### SOC Analyst & Network Assistant | Protexxa

August 2023 - August 2024

#### Alert Monitoring and Triage:

- Monitored and triaged security alerts using Atlassian OpsGenie, with logs ingested from Splunk and AWS GuardDuty.
- Efficiently managed 97-250 alerts per week, maintaining an average triage time of <18 minutes through optimized workflows and alert prioritization.
- Contacted relevant teams by promptly emailing responsible parties for confirmation or follow-up actions to resolve security alerts.

#### Reporting and Analysis:

- Generated detailed weekly reports on key metrics (e.g., triage time, alert volume, and false positives), enabling continuous performance tracking and operational improvements.

#### Collaboration with DevSecOps:

- Partnered with the DevSecOps team to refine alerting mechanisms, improving accuracy and reducing false positives by 40%.

#### Assisted on Network Topology:

- Worked on creating an in-depth Network topology for the network engineers.
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## Projects

### Personal Resume Web App

- Designed and deployed an interactive portfolio using Next.js, integrating a custom AI chatbot via Google AI Studio's RESTful API, streamlining development with CI/CD pipelines through GitHub.
- Leveraged Azure Blob Storage to store and serve images efficiently and deployed the static site using Azure App Service for scalable hosting and seamless performance.

### Azure Credential Access

- Implemented a phishing simulation using Microsoft 365 Outlook, Azure Entra ID, and VPN to test credential theft scenario.
- Configured network-based access controls to restrict unauthorized logins, ensuring compliance with Zero Trust principles, and enhancing security by allowing access only from the home office network.

### Personal SaaS Startup

- **Currently developing.**
  - Implemented MongoDB to store and manage user contact information efficiently.
  - Focused on creating a user-friendly interface to improve customer engagement.
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## Core Competencies

**Cloud Technologies:** Microsoft Azure, CI/CD (GitHub), Cloud Hosting, Office 366

**Security Operations:** Splunk, Atlassian OpsGenie, Alert Monitoring, AWS Guard Duty

**Software Development:** Next.js, Web Development, AI Integration, MongoDB, WordPress, API Integration

**Technical Skills:** Report Writing, Fast Learner, Problem Solving

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### **Certifications**

- CompTIA Security+
- Microsoft Azure Administrator Associate (AZ-104)
- Microsoft Certified: Azure Fundamentals (AZ-900)